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ARIZONA CORPORATION COMMISSION

DATE:

KRISTIN K. MAYES

August 12, 2005

DOCKET NO:

T-03571A-03-0706

TO ALL PARTIES:

Enclosed please find the recommendation of Administrative Law Judge Yvette Kinsey. The recommendation has been filed in the form of an Order on:

DMJ COMMUNICATIONS, INC. (CC&N Cancellation)

Pursuant to A.A.C. R14-3-110(B), you may file exceptions to the recommendation of the Administrative Law Judge by filing an original and thirteen (13) copies of the exceptions with the Commission's Docket Control at the address listed below by 4:00 p.m. on or before:

AUGUST 22, 2005

The enclosed is <u>NOT</u> an order of the Commission, but a recommendation of the Administrative Law Judge to the Commissioners. Consideration of this matter has <u>tentatively</u> been scheduled for the Commission's Open Meeting to be held on:

September 7 and 8, 2005

For more information, you may contact Docket Control at (602)542-3477 or the Hearing Division at (602)542-4250. For information about the Open Meeting, contact the Executive Secretary's Office at (602) 542-3931.

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BRIAN C. McNEIL

EXECUTIVE SECRETARY

1 BEFORE THE ARIZONA CORPORATION COMMISSION COMMISSIONERS 3 JEFF HATCH-MILLER, Chairman WILLIAM A. MUNDELL MARC SPITZER MIKE GLEASON KRISTIN K. MAYES IN THE MATTER OF THE APPLICATION OF DOCKET NO. T-03571A-03-0706 DMJ COMMUNICATIONS, INC. FOR CANCELLATION OF ITS CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE DECISION NO. COMPETITIVE RESOLD LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES IN THE STATE OF ARIZONA. **ORDER** 10 Open Meeting September 7 and 8, 2005 11 Phoenix, Arizona 12 BY THE COMMISSION: 13 Having considered the entire record herein and being fully advised in the premises, the 14 Arizona Corporation Commission ("Commission") finds, concludes, and orders that: 15 FINDINGS OF FACT 16 1. In Decision No. 61861 (August 5, 1999), the Commission granted to DMJ 17 Communications, Inc. ("DMJ" or "Applicant") a Certificate of Convenience and Necessity 18 ("Certificate" or "CC&N") authorizing it to provide competitive intrastate telecommunications 19 service as a provider of resold local exchange service in Arizona. 20 2. On September 23, 2003, DMJ filed an application requesting cancellation of its 21 CC&N. 22 DMJ's application stated that it was no longer in business and that it no longer had an 23 office or customers in Arizona. 24 4. On October 18, 2002, Docket No. T-3889A-02-0796, Staff filed a formal compliant against the Phone Company Management Group ("PCMG") and several of its affiliates. The 26 complaint included DMJ and alleged that PCMG and/or its affiliates had provided 27 telecommunications service without a CC&N and had cancelled its services without proper notice to 28 customers.

- 5. On May 11, 2004, in Decision No. 66984, the Commission concluded that PCMG had acted in violation of the Arizona Administrative Code ("A.A.C") and was subject to penalties. However, the Commission found that DMJ was not subject to penalties in the above referenced matter.
 - 6. On June 18, 2004, Staff issued a letter of insufficiency to DMJ.
- 7. On July 8, 2004, Joyce Howard, former Vice President of Operations for DMJ, responded to Staff's letter of insufficiency stating the company was no longer in business and to her knowledge, security deposits were not collected by DMJ.
- 8. On June 21, 2005, by Procedural Order, Staff was ordered to file a status report stating its position on DMJ's application to cancel its CC&N.
- 9. On July 22, 2005 Staff filed its report, recommending approval of DMJ's application for cancellation of its CC&N.
- 10. Staff's Report stated that DMJ had 14 customer complaints between July 25, 2003 and July 31, 2003 due to a discontinuation of service. The Staff Report indicated that DMJ's 700 customers were disconnected from service due to a billing dispute between DMJ and Qwest Corporation ("Qwest"). Staff's Report further states that DMJ has not offered service to customers in Arizona since July 31, 2003.
- 11. According to Staff, DMJ stated that all customer monies, related to the disconnection of service, were refunded within 60 days of July 31, 2003. Further, Staff reported that all complaints, inquiries and opinions regarding the refunds have been closed.
- 12. Staff believes that because all monies have been refunded to customers for monthly service paid in advance there is no risk that customer advances, deposits and/or prepayments will be lost by canceling DMJ's CC&N.
- 13. Pursuant to A.A.C R14-2-1107(B) an applicant for discontinuation of service must publish legal notice of the application in all counties affected by the cancellation.
- 14. Staff's Report recommends that the notification requirements set forth in A.A.C. R14-2-1107(B) be waived because DMJ is insolvent, has no officers and no customers. However, as explained in Decision No. 67404 (November 2, 2004), it would render A.A.C. R14-2-1107

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meaningless and would run afoul of the rule's intent and plain language to exempt an applicant from the requirements of the rule because it has no customers due to its discontinuation of service.

15. In this case, because DMJ is insolvent, it would be impossible for the company to fulfill the requirements of Rule 1107. Additionally, because all customer complaints have been resolved, there is no likelihood that former customers will be harmed by the cancellation of DMJ's CC&N. Therefore, the public notice requirements of A.A.C. R14-2-1107 should be waived under the unique circumstances of this case. However, this waiver should not be considered precedent for other carriers that wish to discontinue service. Absent the unique facts presented in this case, we will strictly enforce the requirements set forth in A.A.C. R14-2-1107.

CONCLUSIONS OF LAW

- 1. Applicant is a public service corporation within the meaning of Article XV of the Arizona Constitution and A.R.S. §§ 40-281 and 40-282.
- 2. A.A.C. R14-2-1107 applies to any telecommunications company providing competitive local exchange or interexchange service on a resold or facilities-based basis that intends to discontinue service or to abandon all or a portion of its service area.
- 3. The Commission has jurisdiction over Applicant and the subject matter of the application.
 - 4. The cancellation of Applicant's CC&N is in the public interest.
- 5. The requirements of A.A.C. R14-2-1107 should be waived based upon the unique circumstances of this case.

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DECISION NO.

1	<u>ORDER</u>		
2	IT IS THEREFORE ORDERED that the Certificate of Convenience and Necessity granted to		
3	DMJ Communications, Inc. in Decision No. 61861 is hereby cancelled.		
4	IT IS FURTHER ORDERED that DMJ Communications, Inc.'s tariffs are hereby cancelled.		
5	IT IS FURTHER ORDERED that this Decision shall become effective immediately.		
6	BY ORDER OF THE ARIZONA CORPORATION COMMISSION.		
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9	CHAIRMAN		COMMISSIONER
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11			
12	COMMISSIONER	COMMISSIONER	COMMISSIONER
13			I BRIAN C. McNEIL, Executive Corporation Commission, have
14		hereunto, set my hand and	caused the official seal of this
15		this day of	the Capitol, in the City of Phoenix,, 2005.
16			
17		BRIAN C. McNEIL	
18		Executive Secretary	
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20	DISSENT:		
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1	SERVICE LIST FOR:	DMJ COMMUNICATIONS, INC.
2	DOCKET NO.:	T-03571A-03-0706
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